This Optum360® Claim Appeal and Denial Support add-on provides the sourcing for any claim edit. For coders, this means no more searching for code guidelines for claims appeal support.

Additionally, for each code, this tool provides information from Optum360 Evaluation and Management Coding Advisor and the Auditors’ Desk Reference books, as well as access to the Optum® Lynx E/M Coding tool. The features and content in this add-on provide information that would assist in avoiding denials and the evidence for effective appeals.

Key features and benefits

- **Optum360 Edge** — Claim edit sourcing within the compliance editor. Credible information sources are provided for each claim edit within the physician compliance editor feature of EncoderPro.com Expert and Payer versions. Each “scrubbed” claim now has industry-standard coding guidelines that explain the coding errors identified on the claim. This claim edit information is essential when providing evidence for claim appeals for nonpayment. You can also access hyperlinked state-level Medicaid compliance information to save you time.

- **Optum360 Edge** — E/M code level access to Optum360 Evaluation and Management code book data. This gives clarity to E/M coding, which has been traditionally the most difficult section of codes. Code E/M services at the right level and ensure that you have correct guidelines to support your E/M code selections.

- **Optum360 Edge** — Access the Optum360 E/M code evaluation tool. Users can identify and select their history, exam and medical decision-making levels, and the Optum360 E/M code evaluation tool will supply the correct code based on 1995 and 1997 E/M coding guidelines and logic.

- **Optum360 Edge** — Access the Optum360 Auditors’ Desk Reference code book content. By code, know what coding auditors evaluate when checking for correct coding. Understand those “agree” pitfalls and learn the correct coding methods to overcome common denials and coding mistakes.

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* May only be purchased with a new or existing Optum360 online coding tool subscription; multi-user licenses available.
Claim edit sourcing within the Compliance Editor

Credible information sources are provided for each claim edit within the Physician Compliance Editor feature of EncoderPro.com Expert and Payer versions.

Access the Optum360 E/M code evaluation tool

This tool walks you through E/M code selection by looking at different components of the E/M code (e.g., Exam, History, Medical Decision Making, etc.), then the tool will supply the correct code based on 1995 and 1997 E/M coding guidelines and logic.
Access valuable code book content
Access the Optum360 Auditors’ Desk Reference code book content at the code level.

Access the Optum360 Evaluation and Management Coding Advisor code book at the code level.

All add-on modules may only be purchased with a new or existing subscription to an Optum360 online coding tool; multi-user licenses available.

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